

Quick Care

FOR STATE AUTO SAFETY 360® AND STATE AUTO FLEET SAFETY 360SM CONNECT CUSTOMERS

Our auto telematics programs features Quick Care, an added benefit at no additional charge.

Quick Care Benefits



Accident Alerts

If you're in an accident and it registers on the installed auto telematics device, it'll notify our State Auto Claims and Risk Engineering (CARE) team so we can reach out at the scene and help you with towing and start your claim if you choose, saving you time and stress.



Lost/Stolen Vehicle Recovery

Quick Care may also help us locate lost/stolen vehicles. If the telematics device is plugged in, we may be able to help identify:

- The time the vehicle was stolen
- The last known location and the time that trip ended
- The route that was taken when the vehicle was stolen

Getting the Quick Care Benefit is Easy



Existing Safety 360 and Fleet Safety 360SM Customers

If the plug-in device is already installed in your vehicle, there's nothing you need to do for this additional benefit to kick in. If you haven't installed your leave-in device, do it now to start taking advantage of this safety benefit.



New Customers

Already have your auto insurance with State Auto®? Ask your independent agent how to enroll in our Safety 360 or Fleet Safety 360 telematics program. You can earn discounts on your auto insurance premium just for signing up and have a chance to earn additional discounts at each renewal for safer driving.

Accident notifications won't transmit to our CARE team unless registered by the device. This can be caused by: a low GPS signal, a minor impact, the vehicle was turned off when hit, or your vehicle was side swiped.

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*Safety 360 and Fleet Safety 360 are available for new auto policies written on our Connect platform, not available for legacy policyholders. Availability and discounts vary by state. Unless the device needs to be removed for vehicle diagnostic testing, it remains installed at all times.

This brochure is intended for general information purposes only and is not an insurance policy. Coverages described are subject to definitions, limitations and conditions. Read the policy forms and endorsements for details. Eligibility, coverages, discounts and benefits may vary by state.



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